

CHAPTER 4: ADDITIONAL INFORMATION

CONTACT INFORMATION

National Safety Technologies

Station Square Two, Suite 107
Paoli, PA 19301

Local Phone: 610-408-0555

Toll Free Phone: 800-678-7074

Local Fax: 610-408-9594

Toll Free Fax: 800-539-9319

On the Web

www.nst-usa.com

sales@nst-usa.com

techservices@nst-usa.com

RETURNING AN ANALYZER TO NST

Please Note: Analyzers suspected of having a problem should be returned to NST only after discussing the problem with an NST technician. Problems can often be solved over the telephone or visit our website at www.nst-usa.com for Technical Support.

1. Place each of the outlet analyzer components (analyzer, all adapters, cables, any battery charger AC adapters, software disks and analyzer-to-computer cables) in the storage brief case. Keep this manual for future reference.
2. If there are any questions with the operation of the analyzer, include a brief description of the question/concern along with the name of a contact person to discuss the question.
3. Place the storage brief case in a cardboard shipping carton with adequate protection around the brief case.
4. Ship to the Technical Support Office address above using one of the recognized carriers (UPS, FedEx, etc.). Please insure the analyzer for \$7,300 if a Medical Gas Outlet Analyzer or \$6,300 if an Electrical Receptacle Analyzer.
5. Call NST at 800-678-7074 to let us know the analyzer is on the way.